Caruso How To Guide

How do I verify my identity?

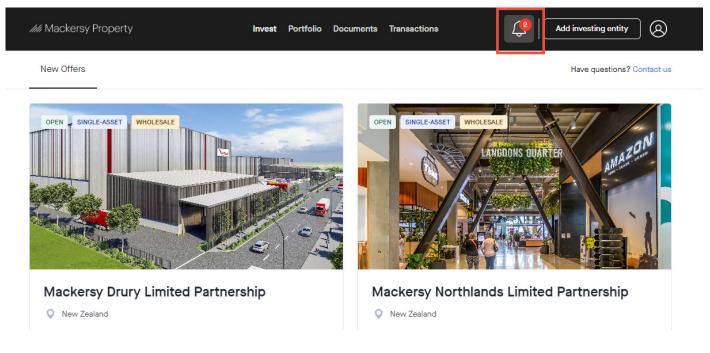
Verifying my identity

When you invest with Mackersy Property, there is an obligation to complete AML (Anti-Money Laundering) and KYC (Know Your Customer) protocols to adhere to legal and regulatory standards. This article will help you through the process of completing your identity verification.

The Investor Portal incorporates Compliance, AML, and KYC tools. These tools automate the Customer Due Diligence (CDD) process by completing ID and address verification, sanction and PEP screening, wholesale certification (FMCA) and more.

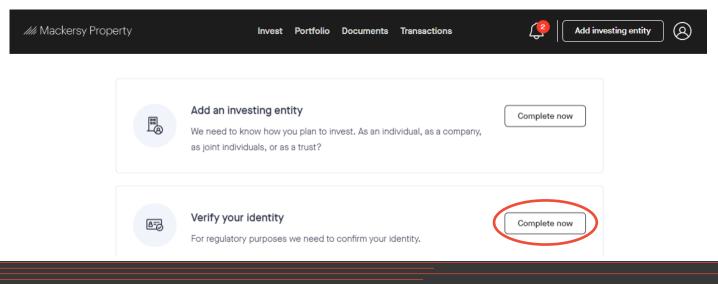
1. Log in to the Investor Portal

2. Click the **notification** (bell) icon. This section presents a list of tasks that must be completed to ensure your compliance is verified and up to date.



3. Click "Complete now" to verify your identity, and you will be directed to the verification wizard.

Verifying your identity through the Investor Portal is a quick and straightforward process. All you need is a desktop computer, laptop or smartphone with a camera and a valid New Zealand or Australian driver's license or passport.



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How do I complete AML and verify my identity?

4. Click "Verify now" to begin.

5. Choose your verification documents:

Select the **issuing country** (New Zealand or Australia) for your document and select the **type of document** you intend to upload (Passport or Driver's Licence).

✓ Back to notifications	Skip, I'll do it later
 To complete Add an investing entity Verify your identity Verify help? Contact us 	Choose your document Select issuing country to see which documents we accept Issuing country Select issuing country Australia New Zealand Aotearoa

6. Select the document you wish to verify. For this example, we will select "driver's licence".

✓ Back to notifications	Skip, I'll do it later
To complete	
 Add an investing entity Verify your identity 	Choose your document Select issuing country to see which documents we accept
O Need help? Contact us	Issuing country New Zealand Aotearoa Q
	Accepted documents Passport > Photo page > Driver's licence > Front and back >

How do I complete AML and verify my identity?

7. Upload your documents: Follow the prompts to upload a high-quality image or scan of your identity document.

Seck to notifications		Skip, I'll do it later
To complete	~	
 Add an investing entity Verify your identity 	Submit licence (front)	
	Take a photo with your phone	
O Need help?		
	Continue on phone or upload photo – no scans or photocopies	>

8. Continue on your phone

You will need to request a secure link sent to your phone, open the link on your phone and, follow the instructions to complete the tasks, **then come back to this page to finish the submission.**

Back to notifications	Skip, I'll do it later
 To complete Add an investing entity Verify your identity 	← Continue on your phone Here's how to do it:
Need help? Contact us	Send a secure link to your phone Open the link and complete the tasks Check back here to finish the submission
	Get secure link

How do I complete AML and verify my identity?

9. Continue on your computer.

A Back to notifications	Skip, I'll do it later
To complete	←
Add an investing entity	
Verify your identity	Submit licence (front)
	Take a photo with your phone
⊙ Ը⑦ Need help?	
Contact us	
	Continue on phone or upload photo – no scans or photocopies
	i onfido Real Identity

10. Finally, take a photo of yourself for facial recognition: Position yourself to align with the facial outline displayed on the screen and capture a selfie photo. Ensure optimal lighting in the room and, if needed, remove your glasses. Review your photo and proceed to upload for completion.

11. All done! You have completed your identity verification.

Sack to notifications	Skip, I'll do it later
To complete Add an investing entity	Take a selfie
Confirm your email address Verify your identity	We'll compare this with your document
Contact us	Face forward and make sure your eyes are clearly visible Remove your glasses, if necessary
	Continue